

Unemployment Compensation Cost Control Procedures

Your Equifax Workforce Solutions I.D.
CODE: **VS24**

Your Equifax Workforce Solutions Team:

Client Relationship Manager:

Name: Matt O'Brien
Phone: 314-214-7150
Email: matthew.o'brien@equifax.com

Unemployment Insurance Consultant (UIC):

Name: Sarah Paul
Phone: 978-326-6220
Fax: 800-716-3606
Email: Sarah.Paul@equifax.com

Hearing Coordinator

Name: Dave Peterson
Phone: 978-326-6241
Fax: 888-600-9763
Email: david.peterson@equifax.com

Claims Supervisor

Name: Maureen Fitzgerald
Phone: 978-326-6203
Email: maureen.fitzgerald@equifax.com

Notes:

Who Is Equifax Workforce Solutions?

Equifax Workforce Solutions is a St. Louis, Missouri, firm specializing in assisting companies in the control and reduction of their unemployment cost. Unemployment tax is the only payroll tax that we as a company have the potential to control and reduce. Unemployment is a bottom line cost. The control of that cost must begin with **YOU!**

Please take a moment to review the material below in order to assist us in reducing our unemployment costs. Upon receipt of a claim, Equifax Workforce Solutions will likely contact your office to speak with the supervisor who has first hand knowledge of the incident initiating the claim. Any non-response to Equifax Workforce Solutions by the date indicated can mean payment of benefits. Please respond timely to their requests for information as they act as a department of our company.

Communicating With Equifax Workforce Solutions

Questions regarding unemployment or the Equifax Workforce Solutions program should be directed to your corporate office or Equifax Workforce Solutions. If you have any questions when preparing separation forms, claims or other unemployment data, contact the Claims Department immediately.

Equifax Workforce Solutions
Telephone Number:

**Peabody Office
(888) 750-8839**

Equifax Workforce Solutions
Mailing Address:

**Equifax Workforce Solutions
PO Box 6001
Peabody, MA 01961- 6001**

Parcels/Overnight Packages:

**Equifax Workforce Solutions
One Corporation Way
Peabody, MA 01961**

Claims Procedures

- Fax all unemployment forms that your office receives from the state immediately to the Service Coordinator listed on this form.
- Respond timely to **ALL** Equifax Workforce Solutions' request for information.
- Make sure someone in your location is assigned the responsibility and you have a backup in their absence.
- Review claim decisions carefully, so the same mistakes are not made in the future.

